COVID-19 FAQ
Updated March 17, 2020

Q: Are there any countries the NMDP/Be The Match is not searching currently due to the Coronavirus outbreak?
A: Yes:

- Because there are no flights in or out of mainland China, Be The Match® is not facilitating requests for donors, cord blood samples or other products from mainland China. When doctors search the registry, they will also not see potential donors or cord blood units from China.
- The Hong Kong Bone Marrow Registry (HKBMR) decided to temporarily stop providing unrelated donors for overseas patients until further notice. Doctors are also not able to see potential HKBMR donors when they search the registry.

Q: Will there be screening of any potential donors who may be requested on behalf of a searching patient?
A: Yes. We ask donors questions about their risk of exposure. We give that information to doctors so they can choose the best donor for their patients. These guidelines are constantly being reviewed and updated on a daily basis.

Q: Should I be worried if I am a patient who has a product coming from outside the U.S.?
A: Our logistics team is carefully monitoring the situation. They are skilled at updating travel plans as needed.

Q: What should I do after transplant to protect myself from infection?
A: There are 5 key things you can do:
1. Wash your hands.
2. Avoid spending time with people who have a cough, fever, or other cold or flu symptoms.
3. Take your medicines as prescribed.
4. Follow instructions from your doctor about any other precautions, like wearing a mask, limiting appointments or avoiding social gatherings.
5. Tell your doctor if you have fever, cough, or other cold or flu symptoms.

Q: Where can I go for more information?

BMT patients who are experiencing an increase in anxiety due to the COVID19 outbreak and would like to discuss their unique needs with a BMT Social Worker can reach out to BTM Counseling Services.